

# Customer Service Options

All Buttons Can Be Customised To Suite Your Business Needs

You Can Select Either The 'F' Function Keys or Select The Button By Clicking On It Using The Mouse Pointer

F3 = Adv. 3		F4 = Adv. 4		F5 = Adv. 5		F6 = Adv. 6		F7 = Adv. 7		F8 = Adv. 8		F9 = Prep. 9				
Record		All Records		F10-N/Record		F11-Notes		F12-Refresh		Start Time	Finish Time	Valet	Collected Time	Collected Date	Invoice Contacted	Wait Coll
05/12/2004	<input checked="" type="checkbox"/>	Model	WIP	C&D	Loan Car	Advisor	R	KeyNo	TEC							
	<input type="checkbox"/>	M	4589	HG	LOAN1	3	AD	<input type="checkbox"/>	123	GH	8:30	10:30	TH	12:00	26/09/2004	TF C
	<input checked="" type="checkbox"/>	B	4590	JK	LOAN2	2	RG	<input type="checkbox"/>	124	HK	9:00	11:00	DF	17:30	26/09/2004	JH
	<input type="checkbox"/>	M	5010	LK	LOAN3	1	TH	<input type="checkbox"/>	123	GH	10:00	15:30		13:45	27/09/2004	
	<input type="checkbox"/>	O	5011	JK	LOAN4	4	BN	<input type="checkbox"/>	124	HK	10:30			16:30	27/09/2004	

By Selecting The Appropriate 'F' Function Key (for example F4), This Will Then Show Only Adviser 4 Records

All Of Which Can Be Customised To Suite Your Business.

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Record		All Records		F10-N/Record		F11-Notes		F12-Refresh		Start Time	Finish Time	Valet	Collected Time	Collected Date	Invoice Contacted	Wait Coll
05/12/2004	<input checked="" type="checkbox"/>	Model	WIP	C&D	Loan Car	Advisor	R	KeyNo	TEC							
	<input type="checkbox"/>	O	5011	JK	LOAN4	4	BN	<input type="checkbox"/>		HK				16:30	27/09/2004	